

Broadband Availability Update

The final cabinet (Wargrave 11) has been commissioned and will be cascading through the retail service providers systems at the moment so people should be able to order within the coming 10 working days. I have checked the Plowden Arms telephone number and get the following information:

BT BROADBAND AVAILABILITY CHECKER

Telephone Number 01189402794 on Exchange WARGRAVE is served by Cabinet 11

Featured Products	Downstream Line Rate(Mbps)		Upstream Line Rate(Mbps)		Downstream Range(Mbps)	Availability Date
	High	Low	High	Low		
FTTC Range A (Clean)	53.9	40	14	8.7	--	Available
FTTC Range B (Impacted)	40	22.3	11.2	5	--	Available
WBC ADSL 2+	Up to 3.5		--		2 to 6	Available
WBC ADSL 2+ Annex M	Up to 3.5		Up to 0.5		2 to 6	Available
ADSL Max	Up to 2.5		--		1.5 to 5	Available
WBC Fixed Rate	1		--		--	Available
Fixed Rate	1		--		--	Available
Other Offerings						
Fibre Multicast	--		--		--	Available
Copper Multicast	--		--		--	Available

The issue relating to the cabinet at Station Road is a temporary capacity issue – there appears to have been a flurry of orders and the capacity in the cabinet needs to be upgraded. This usually gets triggered as a business as usual case and happens seamlessly but due to the flurry of orders the card has not been installed as quickly as the orders came in. The card is scheduled to be installed and experience advises us this is a temporary hold of maximum five weeks.

The second cabinet is not affected by this issue currently and may not be as orders may follow a more stable order pattern so the situation will not arise.